

NATIONAL TELECOM

**1205 Lantana Road
Crossville, TN 38555
931-456-7791**

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2003 SEP 25 PM 3:47

T.R.A. DOCKET ROOM

September 18, 2003

**Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505**

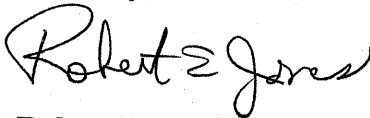
Dear Mr. Ron Jones

**In response to your request to respond.
RE: Docket No: 0300502**

We are a reseller, purchasing lines from BellSouth, Sprint, and Frontier. We charge a flat rate each month. We have no long distance charges. We have never had a complaint or any difficulties related to this problem.

If you need further information from us please let me know. You may reach us at 931-456-0086 or 1-888-596-4545.

Sincerely,



**Robert E. Jones
Owner
National Telecom, LLC**

RECEIVED

RON JONES

SEP 24 2003

TN REGULATORY AUTHORITY